

**Internal Quality Assurance Cell**  
**St. Joseph's College (Autonomous), Tiruchirappalli-2**

**Student Satisfaction Survey – Under Graduate- 2019-20**

Student satisfaction survey for the academic year 2019-20 was conducted during March and April 2020 through online mode. All the outgoing postgraduate students were given the link of the questionnaire prepared by IQAC of the college on different categories.

**Questionnaire**

S. No.	Questions	Excellent	Good	Satisfactory	Not satisfactory	Total
<b>I</b>	<b>Credit System Relevance Of Syllabus Under CBCS</b>					
a	Allied Subjects					
b	Core Subjects					
c	Core Elective					
d	Foundation Course (Value Education / Life Skills					
e	Environmental Studies					
f	Skill Based Electives					
g	SHEPHERD : Outreach activities					
<b>II</b>	<b>TEACHERS</b>					
a	Quality of Teaching					
b	Teaching methodology in general					
c	Treatment by teachers of other departments					
d	Communicative ability of the Teachers					

S. No.	Questions	Excellent	Good	Satisfactory	Not satisfactory	Total
<b>III</b>	<b>TEACHING METHODS</b>					
a	Usefulness of MCQ Bank					
b	Quality of questions in the CIA test					
c	Answer papers are					

	valued correctly/ objectively					
d	Semester Question Papers cover the entire Syllabus Unit wise					
e	Quality of the Semester Question Papers					
f	Valuation of the Semester Examination Papers					
<b>IV</b>	<b>SERVICES RENDERED BY NON-TEACHING STAFF</b>					
a	Assistance by non- teaching staff					
b	Attitude of non- teaching staff towards students					
c	Acceptance level of non-teaching staff in department labs					
<b>V</b>	<b>EXTENSION SERVICE (SHEPHERD)</b>					
a	Usefulness of extension programme					
b	Attitude of the extension staff towards students					

S. No.	Questions	Excellent	Good	Satisfactory	Not satisfactory	Total
<b>VI</b>	<b>INFRASTRUCTURE FACILITIES ON THE CAMPUS</b>					
a	Laboratory facilities (if applicable)					
b	Library facilities					
c	Canteen facilities					
d	Classrooms					
e	ICT such as Wi- Fi, Smart Class					
f	Maintenance of the Campus, Classroom, etc.					
g	Quality of the Rest Rooms in the campus					
<b>VII</b>	<b>EXTRA CURRICULAR ACTIVITIES</b>					

a	<b>Sports facilities</b>					
b	<b>Functioning of non-scholastic activities (NCC, NSS, AICUF, Fine Arts, YRC/RRC, Consumer Forum, Democracy Forum, Women's Forum,</b>					

S. No.	Questions	Excellent	Good	Satisfactory	Not satisfactory	Total
<b>VIII</b>	<b>BEYOND CLASS ROOM ACTIVITIES</b>					
a	<b>Department level : Debates / talks / seminars / discussions, etc.</b>					
b	<b>Functioning of department association</b>					
c	<b>Student Support Service in the college</b>					
d	<b>Department Alumni Association</b>					
<b>IX</b>	<b>Overall Experience at St. Joseph's College</b>					

## Participants List

Total students participated in the survey: 204

S.No	Department	Number of students participated
1	BVoc	8
2	BBA	1
3	BSc Viscom	2
4	Botany	31
5	Chemistry	1
6	Commerce CA	10
7	Computer Science	26
8	Electronics	8
9	English	21
10	History	8
11	Information Technology	23
12	Maths	39
13	Statistics	17
14	Tamil	9

## Result Analysis of the Survey

S. No.	Questions	Excellent	Good	Satisfactory	Not satisfactory	Total
<b>I</b>	<b>Credit System Relevance Of Syllabus Under CBCS</b>					
a	Allied Subjects	59	67	53	25	204
b	Core Subjects	66	72	54	12	
c	Core Elective	63	64	47	30	
d	Foundation Course (Value Education / Life Skills	74	56	51	23	
e	Environmental Studies	71	59	58	16	
f	Skill Based Electives	80	43	62	19	
g	SHEPHERD : Outreach activities	78	53	44	29	
<b>II</b>	<b>TEACHERS</b>					
a	Quality of Teaching	60	89	44	11	
b	Teaching methodology in general	53	91	50	10	
c	Treatment by teachers of other departments	57	70	55	22	
d	Communicative ability of the Teachers	60	83	41	20	

S. No.	Questions	Excellent	Good	Satisfactory	Not satisfactory	Total
<b>III</b>	<b>TEACHING METHODS</b>					
a	Usefulness of MCQ Bank	55	71	54	24	
b	Quality of questions in the CIA test	74	76	40	14	
c	Answer papers are valued correctly/ objectively	67	84	35	18	
d	Semester Question Papers cover the entire Syllabus Unit wise	77	86	31	10	
e	Quality of the Semester Question Papers	72	83	41	8	
f	Valuation of the Semester Examination Papers	69	81	37	17	
<b>IV</b>	<b>SERVICES RENDERED BY NON-TEACHING STAFF</b>					
a	Assistance by non-teaching staff	58	82	46	18	
b	Attitude of non-teaching staff towards students	55	80	47	22	
c	Acceptance level of non-teaching staff in department labs	62	65	54	23	
<b>V</b>	<b>EXTENSION SERVICE (SHEPHERD)</b>					
a	Usefulness of extension programme	71	62	48	23	
b	Attitude of the extension staff towards students	69	73	39	23	

S. No.	Questions	Excellent	Good	Satisfactory	Not satisfactory	Total
<b>VI</b>	<b>INFRASTRUCTURE FACILITIES ON THE CAMPUS</b>					
a	Laboratory facilities (if applicable)	68	73	39	23	
b	Library facilities	98	66	33	7	
c	Canteen facilities	61	69	54	20	
d	Classrooms	68	68	55	14	
e	ICT such as Wi-	62	65	48	29	

	<b>Fi, Smart Class</b>					
f	<b>Maintenance of the Campus, Classroom, etc.</b>	95	54	41	14	
g	<b>Quality of the Rest Rooms in the campus</b>	71	64	45	24	
<b>VII</b>	<b>EXTRA CURRICULAR ACTIVITIES</b>					
a	<b>Sports facilities</b>	68	49	50	37	
b	<b>Functioning of non-scholastic activities (NCC, NSS, AICUF, Fine Arts, YRC/RRC, Consumer Forum, Democracy Forum, Women's Forum,</b>	79	59	47	19	

<b>S. No.</b>	<b>Questions</b>	<b>Excellent</b>	<b>Good</b>	<b>Satisfactory</b>	<b>Not satisfactory</b>	<b>Total</b>
<b>VIII</b>	<b>BEYOND CLASS ROOM ACTIVITIES</b>					
a	<b>Department level : Debates / talks / seminars / discussions, etc.</b>	64	59	60	21	
b	<b>Functioning of department association</b>	68	73	41	22	
c	<b>Student Support Service in the college</b>	75	70	45	14	
d	<b>Department Alumni Association</b>	63	76	43	22	
<b>IX</b>	<b>Overall Experience at St. Joseph's College</b>	84	85	29	6	

# Report of the Survey

## I. Credit System Relevance Of Syllabus Under CBCS

### Allied Subjects

29% of the students has expressed that allied subjects are excellent, 33% as Good, 26% as Satisfactory and 12 % not satisfactory.

### Core Subjects

32% of the students expressed that core subjects are excellent, 35% as Good, 27% as Satisfactory and 6 % not satisfactory.

### Core Elective

31% of the students expressed that core elective courses are excellent, 31% as Good, 23% as Satisfactory and 15 % not satisfactory.

### Foundation Course (Value Education / Life Skills)

36% of the students expressed that foundation courses are excellent, 28% as Good, 25% as Satisfactory and 11 % not satisfactory.

### Environmental Studies

35% of the students expressed that environmental studies course is excellent, 29% as Good, 28% as Satisfactory and 8 % not satisfactory.

### Skill Based Electives

39% of the students expressed that skill based electives are excellent, 21% as Good, 31% as Satisfactory and 9 % not satisfactory.

### SHEPHERD : Outreach activities

38% of the students expressed that outreach programme is excellent, 26% as Good, 22% as Satisfactory and 14 % not satisfactory.

## II. TEACHERS

### Quality of Teaching

29% of the students expressed that quality of teaching is excellent, 44% as Good, 22% as Satisfactory and 5 % not satisfactory.

### Teaching methodology in general

26% of the students expressed that methodology of teaching is excellent 45% as Good, 24% as Satisfactory and 5 % not satisfactory.

#### **Treatment by teachers of other departments**

28% of the students expressed that treatment by teachers is excellent, 34% as Good, 27% as Satisfactory and 11 % not satisfactory.

#### **Communicative ability of the Teachers**

29% of the students expressed that communicative ability of teachers is excellent, 41% as Good, 20% as Satisfactory and 10 % not satisfactory.

### **III. TEACHING METHODS**

#### **Usefulness of MCQ Bank**

27% of the students expressed that MCQ bank is excellent, 35% as Good, 26% as Satisfactory and 12 % not satisfactory.

#### **Quality of questions in the CIA test**

36% of the students expressed that quality of CIA questions is excellent, 37% as Good, 20% as Satisfactory and 7 % not satisfactory.

#### **Answer papers are valued correctly/ objectively**

33% of the students expressed that evaluation of answer papers are excellent, 41% as Good, 17% as Satisfactory and 9 % not satisfactory.

#### **Semester Question Papers cover the entire Syllabus Unit wise**

38% of the students expressed that unitisation of question paper is excellent, 42% as Good, 15% as Satisfactory and 5 % not satisfactory.

#### **Quality of the Semester Question Papers**

35% of the students expressed that quality of semester question paper is excellent, 41% as Good, 20% as Satisfactory and 4 % not satisfactory.

#### **Valuation of the Semester Examination Papers**

34% of the students expressed that semester valuation is excellent, 40% as Good, 18% as Satisfactory and 8 % not satisfactory.

### **IV. SERVICES RENDERED BY NON-TEACHING STAFF**

#### **Assistance by non-teaching staff**

28% of the students expressed that assistance by non teaching staff is excellent, 40% as Good, 23% as Satisfactory and 9 % not satisfactory.

#### **Attitude of non-teaching staff towards students**

27% of the students expressed that attitude of non teaching staff is excellent, 39% as Good, 23% as Satisfactory and 11 % not satisfactory.



### **Acceptance level of non-teaching staff in department labs**

30% of the students expressed that acceptance level of department non teaching staff is excellent, 32% as Good, 27% as Satisfactory and 11 % not satisfactory.

## **V. EXTENSION SERVICE (SHEPHERD)**

### **Usefulness of extension programme**

35% of the students expressed that extension programme is excellent, 30% as Good, 24% as Satisfactory and 11 % not satisfactory.

### **Attitude of the extension staff towards students**

34% of the students expressed that attitude of extension staff is excellent, 36% as Good, 19% as Satisfactory and 11 % not satisfactory.

## **VI. INFRASTRUCTURE FACILITIES ON THE CAMPUS**

### **Laboratory facilities (if applicable)**

33% of the students expressed that lab facilities are excellent, 35% as Good, 23% as Satisfactory and 9 % not satisfactory.

### **Library facilities**

48% of the students expressed that library facilities are excellent, 32% as Good, 16% as Satisfactory and 4 % not satisfactory.

### **Canteen facilities**

30% of the students expressed that canteen facility is excellent, 34% as Good, 26% as Satisfactory and 10 % not satisfactory.

### **Classrooms**

33% of the students expressed that class rooms are excellent, 33% as Good, 27% as Satisfactory and 7 % not satisfactory.

### **ICT such as Wi-Fi, Smart Class**

30% of the students expressed that ICT facilities are excellent, 32% as Good, 24% as Satisfactory and 14 % not satisfactory.

### **Maintenance of the Campus, Classroom, etc.**

47% of the students expressed that maintenance of campus is excellent, 26% as Good, 20% as Satisfactory and 7 % not satisfactory.

### **Quality of the Rest Rooms in the campus**

35% quality of rest rooms are excellent, 31% as Good, 22% as Satisfactory and 12 % not satisfactory.

## **VII. EXTRA CURRICULAR ACTIVITIES**

### **Sports facilities**

33% of the students expressed that sports facilities are excellent, 24% as Good, 25% as Satisfactory and 18 % not satisfactory.

### **Functioning of non-scholastic activities (NCC, NSS, AICUF, Fine Arts, YRC/RRC, Consumer Forum, Democracy Forum, Women's Forum.**

39% of the students expressed that non- scholastic activities are excellent, 29% as Good, 23% as Satisfactory and 9 % not satisfactory.

## **VIII. BEYOND CLASS ROOM ACTIVITIES**

### **Department level : Debates / talks / seminars / discussions, etc.**

31% of the students expressed that department level activities are excellent, 29% as Good, 30% as Satisfactory and 10 % not satisfactory.

### **Functioning of department association**

33% of the students expressed that functioning of department association is excellent, 36% as Good, 20% as Satisfactory and 11 % not satisfactory.

### **Student Support Service in the college**

37% of the students expressed that student support services are excellent, 34% as Good, 22% as Satisfactory and 7 % not satisfactory.

### **Department Alumni Association**

31% of the students expressed that department alumni association is excellent 37% as Good, 21% as Satisfactory and 11 % not satisfactory.

## **VIII. Overall Experience at St. Joseph's College**

41% of the students felt excellent about overall experience at St Joseph's College, 42% as Good, 14% as Satisfactory and 3 % not satisfactory.