Internal Quality Assurance Cell St. Joseph's College (Autonomous), Tiruchirappalli-2

STUDENTS SATISFACTION SURVEY - POST GRADUATE- 2023-24

Student's satisfaction survey for the academic year 2023-24 was conducted on 21st February 2024 through online mode. All the outgoing postgraduate students were given the link of the questionnaire prepared by IQAC of the college on different categories.

| I. CREDIT SYSTEM RELEVANCE OF SYLLABUS UNDER CHOICE BASED | | | | | | |
|---|------------|----------|--------------|----------------|------------------|--|
| | Excellent | Good | Satisfactory | Unsatisfactory | Below average | |
| Core | | | | | | |
| Core Electives | | | | | | |
| IDCs | | | | | | |
| Self Paced Learning | | | | | | |
| Comprehensive Examination | | | | | | |
| Soft Skill | | | | | | |
| Online Learning | | | | | | |
| Project | | | | | | |
| SHEPHERD: Outreach activities | | | | | | |
| MOOC (SWAYAM, Coursera, etc.) | | | | | | |
| | II. USEFUL | NESS OF | THE PG COUR | SE | | |
| The course has an updated syllabus | | | | | | |
| Relevance of the course to Secure job | | | | | | |
| Relevance of the course to go forward in research | | | | | | |
| Dissertation / Project | | | | | | |
| Viva-Voce | | | | | | |
| | | III. TEA | CHERS | | | |
| Quality of Teaching | | | | | | |
| Communicative ability | | | | | | |

Questionnaire:

| of the Teachers | | | | | |
|---|-------------------|---------|----------------|-----------|--|
| | | | | | |
| Teaching methodology | | | | | |
| in general | | | | | |
| Teachers completing the syllabus on time | | | | | |
| | | | | | |
| Treatment by teachers | | | | | |
| | IV. T | EACHING | G METHODS | [| |
| Usefulness of MCQ Bank | | | | | |
| Quality of questions in the CIA test | | | | | |
| Answer papers are valued correctly/ objectively | | | | | |
| Semester Question Paper Covering the entire portion Unit wise | | | | | |
| Quality of the Semester Question Paper | | | | | |
| V. SER | VICES RENE | DERED B | Y NON-TEACHI | ING STAFF | |
| Assistance by non- teaching staff | | | | | |
| Attitude of non- teaching staff towards students | | | | | |
| Quality of functioning of non-teaching staff in department labs (if applicable), computer centers and Library | | | | | |
| | VI. EXTENS | ION SER | VICE (SHEPHE | RD) | |
| Usefulness of extension programme | | | | | |
| Attitude of the extension staff towards students | | | | | |
| VII. IN | FRASTRUCT | URE FAC | CILITIES ON TH | IE CAMPUS | |
| Laboratory facilities (if applicable) | | | | | |
| Library facilities | | | | | |
| Canteen facilities | | | | | |

| Classroom | | | | | |
|---|-------------|----------|---------------------|-----------|--|
| ICT such as Wi-Fi, Smart class etc. | | | | | |
| Maintenance of the campus, class room <i>etc</i> . | | | | | |
| Quality of the Rest Rooms in the campus | | | | | |
| | VIII. EXTRA | CURRIC | ULAR ACTIVIT | TIES | |
| Sports facilities made available | | | | | |
| Accessibility of Sports facilities | | | | | |
| Functioning of non- scholastic activities (NCC, NSS, AICUF, Fine Arts, YRC/RRC, Consumer Forum, Democracy Forum, Women's Forum, Enviro club, <i>etc</i> .) | | | | | |
| | IX. BEYOND | CLASS I | ROOM ACTIVIT | IES | |
| Department : Debates / talks / seminars / discussions, <i>etc</i> . | | | | | |
| Functioning of Association of the Department | | | | | |
| Conduct of department functions | | | | | |
| Student support services in the college | | | | | |
| Department Alumni Association | | | | | |
| X. OVE | ERALL EXPE | RIENCE A | AT St. JOSEPH'S | S COLLEGE | |
| Overall Experience | | | | | |

Internal Quality Assurance Cell St. Joseph's College (Autonomous), Tiruchirappalli-2

STUDENTS SATISFACTION SURVEY - POST GRADUATE- 2023-24

Participants List

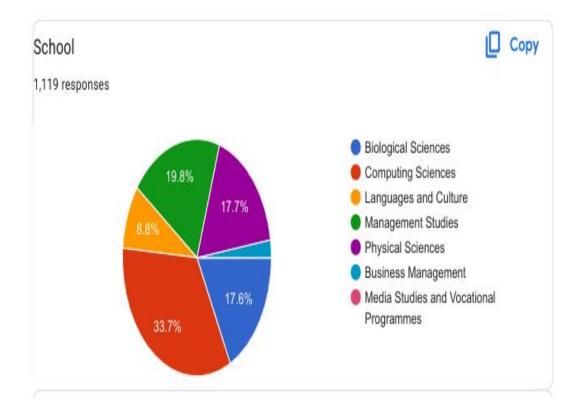
Number of students participated in the survey: 1119

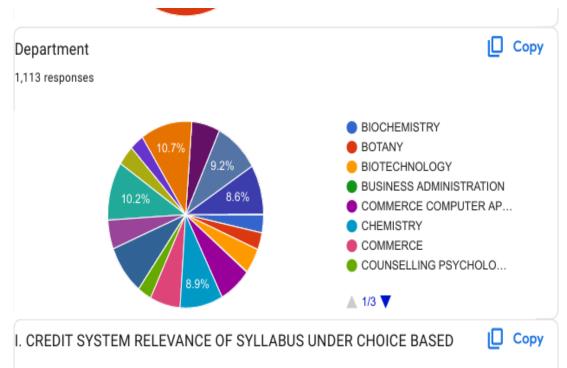
| S. | Department | Number of students participated |
|----|------------------------|---------------------------------|
| No | - | |
| 1 | Biochemistry | 35 |
| 2 | Biotechnology | 49 |
| 3 | Botany | 33 |
| 4 | Chemistry | 101 |
| 5 | Commerce | 72 |
| 6 | Commerce CA | 74 |
| 7 | Computer Science | 97 |
| 8 | Counseling Psychology | 32 |
| 9 | Data Science | 113 |
| 10 | Economics | 39 |
| 11 | Electronics | 32 |
| 12 | English | 120 |
| 13 | HRM | 65 |
| 14 | Information Technology | 57 |
| 15 | Maths | 104 |
| 16 | Physics | 96 |

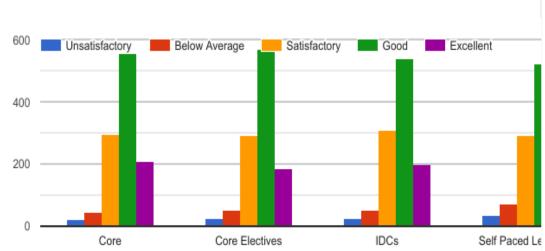
STUDENTS SATISFACTION SURVEY - POST GRADUATE 2023-24

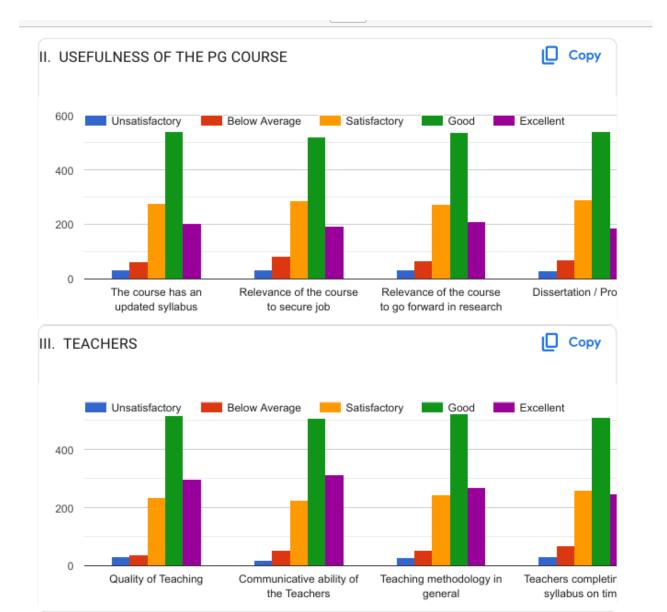
1,119 responses

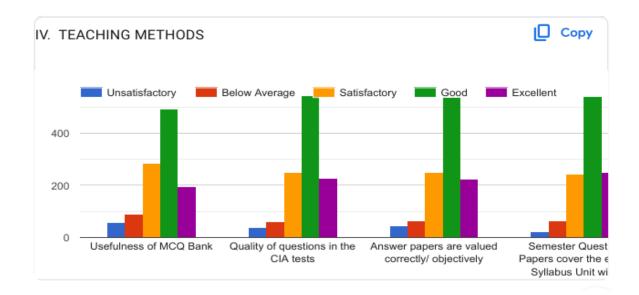
Publish analytics

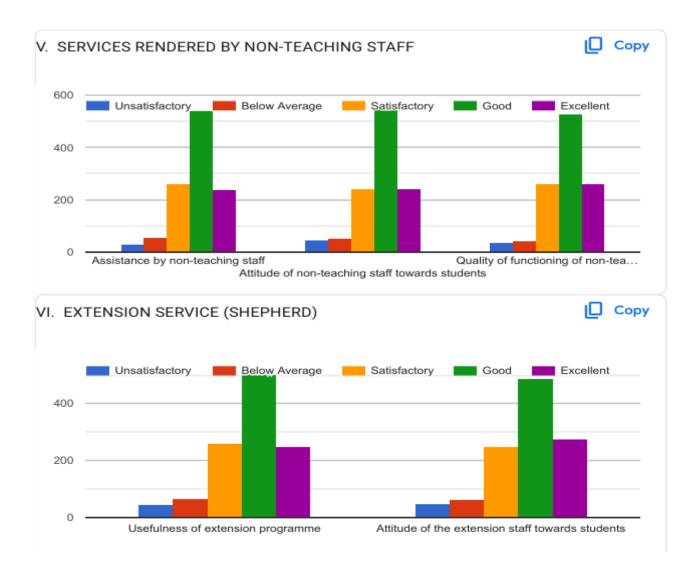


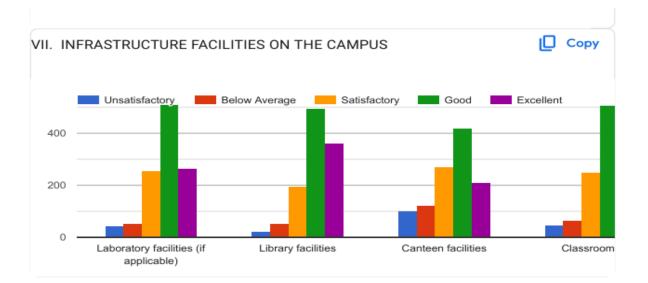




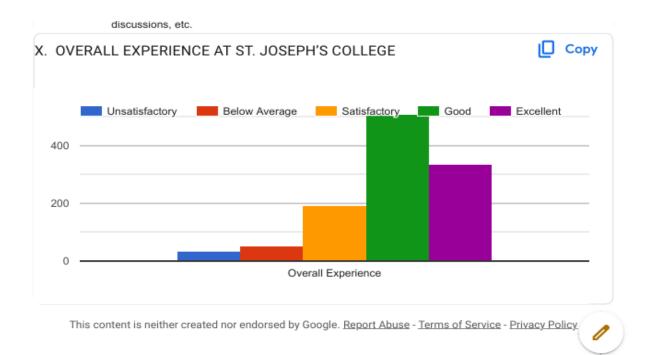












Google Forms

| | | | tille bui vey | | | | |
|---|-----------|------|---------------|----------------|------------------|--|--|
| I. CREDIT SYSTEM RELEVANCE OF SYLLABUS UNDER CHOICE BASED | | | | | | | |
| | Excellent | Good | Satisfactory | Unsatisfactory | Below average | | |
| Core | 207 | 555 | 294 | 21 | 42 | | |
| Core Electives | 185 | 568 | 292 | 24 | 50 | | |
| IDCs | 198 | 539 | 308 | 25 | 50 | | |
| Self Paced Learning | 206 | 521 | 290 | 33 | 69 | | |
| Comprehensive Examination | 176 | 527 | 314 | 33 | 69 | | |
| Soft Skill | 367 | 476 | 208 | 22 | 46 | | |
| Online Learning | 185 | 465 | 338 | 52 | 79 | | |
| Project | 215 | 552 | 254 | 37 | 61 | | |
| SHEPHERD: Outreach activities | 266 | 481 | 256 | 51 | 65 | | |
| MOOC (SWAYAM, | 193 | 475 | 309 | 58 | 84 | | |

The Result of the Survey

| Coursera, etc.) | | | | | |
|--|------------|-----------------|--------------|----------|----|
| | II. USEFUI | LNESS OF | THE PG COUR | SE | I |
| The course has an updated syllabus | 204 | 542 | 277 | 33 | 63 |
| Relevance of the course to Secure job | 193 | 521 | 288 | 35 | 82 |
| Relevance of the course to go forward in research | 210 | 537 | 274 | 32 | 66 |
| Dissertation / Project | 188 | 541 | 291 | 31 | 68 |
| Viva-Voce | 187 | 569 | 286 | 26 | 51 |
| | | III. TEAC | CHERS | | |
| Quality of Teaching | 297 | 517 | 235 | 31 | 39 |
| Communicative ability of the Teachers | 313 | 507 | 228 | 19 | 52 |
| Teaching methodology in general | 271 | 522 | 245 | 29 | 52 |
| Teachers completing the syllabus on time | 248 | 510 | 262 | 31 | 68 |
| Treatment by teachers | 261 | 532 | 227 | 45 | 54 |
| | IV. T | EACHING | METHODS | | · |
| Usefulness of MCQ Bank | 195 | 494 | 282 | 56 | 91 |
| Quality of questions in the CIA test | 229 | 544 | 249 | 37 | 60 |
| Answer papers are valued correctly/ objectively | 223 | 538 | 248 | 46 | 64 |
| Semester Question Paper Covering the entire portion Unit wise | 251 | 541 | 241 | 22 | 64 |
| Quality of the Semester Question Paper | 265 | 530 | 235 | 31 | 58 |
| V. SER | VICES RENI | DERED BY | Y NON-TEACHI | NG STAFF | |
| Assistance by non- teaching staff | 237 | 537 | 261 | 29 | 55 |
| Attitude of non- teaching staff towards students | 239 | 544 | 241 | 44 | 51 |
| Quality of functioning of non-teaching staff | 261 | 524 | 259 | 34 | 41 |

| in department labs (if applicable), computer centers and Library | | | | | |
|---|-------------|-----------------|----------------|-----------|-----|
| | VI. EXTENS | SION SERV | VICE (SHEPHE | RD) | |
| Usefulness of extension programme | 248 | 502 | 261 | 44 | 64 |
| Attitude of the extension staff towards students | 276 | 489 | 248 | 45 | 61 |
| VII. IN | FRASTRUCT | FURE FAC | CILITIES ON TH | IE CAMPUS | |
| Laboratory facilities (if applicable) | 264 | 510 | 252 | 42 | 51 |
| Library facilities | 360 | 494 | 194 | 20 | 51 |
| Canteen facilities | 208 | 420 | 269 | 100 | 122 |
| Classroom | 259 | 505 | 247 | 45 | 63 |
| ICT such as Wi-Fi, Smart class etc. | 196 | 416 | 272 | 111 | 124 |
| Maintenance of the campus, class room <i>etc</i> . | 289 | 515 | 222 | 35 | 58 |
| Quality of the Rest Rooms in the campus | 227 | 453 | 253 | 95 | 91 |
| | VIII. EXTRA | A CURRIC | ULAR ACTIVIT | TIES | |
| Sports facilities made available | 199 | 512 | 272 | 52 | 84 |
| Accessibility of Sports facilities | 186 | 541 | 251 | 58 | 83 |
| Functioning of non- scholastic activities (NCC, NSS, AICUF, Fine Arts, YRC/RRC, Consumer Forum, Democracy Forum, Women's Forum, Enviro club, <i>etc</i> .) | 225 | 510 | 283 | 39 | 62 |
| | IX. BEYON | D CLASS I | ROOM ACTIVIT | IES | |
| Department : Debates / talks / seminars / discussions, <i>etc</i> . | 245 | 531 | 251 | 27 | 65 |
| Functioning of Association of the Department | 269 | 532 | 230 | 26 | 62 |
| Conduct of Department functions | 268 | 519 | 230 | 42 | 60 |

| Student support services in the college | 251 | 543 | 218 | 43 | 64 |
|---|-----|-----|-----|----|----|
| Department Alumni Association | 215 | 546 | 263 | 33 | 62 |
| X. OVERALL EXPERIENCE AT St. JOSEPH'S COLLEGE | | | | | |
| Overall Experience | 335 | 506 | 192 | 34 | 52 |

Report of the Survey

I. CREDIT SYSTEM RELEVANCE OF SYLLABUS UNDER CHOICE BASED

Core Courses

18% of the students expressed that core courses are excellent,50% as Good, 26% as Satisfactory, 02 % Unsatisfactory and 04% below average.

Core Electives

17% of the students expressed that core electives are excellent,51% as Good, 26% as Satisfactory, 02 % Unsatisfactory and 04% below average.

IDC

18% of the students expressed that IDC are excellent,48% as Good, 28% as Satisfactory, 02 % Unsatisfactory and 04% below average.

Self-Paced Learning

18% of the students expressed that Self Paced Learning courses are excellent,47% as Good, 26% as Satisfactory, 03 % Unsatisfactory and 06% below average.

Comprehensive Examination

16% of the students expressed that Comprehensive Examination course is excellent,47% as Good, 28% as Satisfactory, 03 % Unsatisfactory and 06% below average.

Soft Skill

33% of the students expressed that Soft Skill courses is excellent,43% as Good, 18% as Satisfactory, 02 % Unsatisfactory and 04% below average.

Online Learning

16% of the students expressed that Online Learning courses are excellent,42% as Good, 30% as Satisfactory, 05 % Unsatisfactory and 07% below average.

Project

19% of the students expressed that Project work is excellent,49% as Good, 23% as Satisfactory, 03 % Unsatisfactory and 06% below average.

SHEPHERD: Outreach activities

24% of the students expressed that SHEPHERD: Outreach activities is excellent,43% as Good, 23% as Satisfactory, 04 % Unsatisfactory and 06% below average.

MOOC (SWAYAM, Coursera, etc.)

17% of the students expressed that MOOC (SWAYAM, Coursera, etc.) are excellent,42% as Good, 28% as Satisfactory, 05 % Unsatisfactory and 08% below average.

II. USEFULNESS OF THE PG COURSE

The course has an updated syllabus

18% of the students expressed that syllabus is excellent,48% as Good, 25% as Satisfactory, 03 % Unsatisfactory and 06% below average.

Relevance of the course to secure job

17% of the students expressed that relevance of the course to secure job are excellent,47% as Good, 26% as Satisfactory, 03 % Unsatisfactory and 07% below average.

Relevance of the course to go forward in research

19% of the students expressed that relevance of the course to go forward in research are excellent,48% as Good, 24% as Satisfactory, 03 % Unsatisfactory and 06% below average.

Dissertation / Project

17% of the students expressed that Dissertation / Project course is excellent,48% as Good, 26% as Satisfactory, 03 % Unsatisfactory and 06% below average.

Viva-Voce

17% of the students expressed that Viva-Voce examination is excellent,51% as Good, 26% as Satisfactory, 02 % Unsatisfactory and 04% below average.

III. TEACHERS

Quality of Teaching

27% of the students expressed that Quality of Teaching is excellent,46% as Good, 21% as Satisfactory, 03 % Unsatisfactory and 03% below average.

Communicative ability of the Teachers

28% of the students expressed that Communicative ability of the Teachers are excellent,45% as Good, 20% as Satisfactory, 02 % Unsatisfactory and 05% below average.

Teaching methodology in general

24% of the students expressed that Teaching methodology adopted are excellent,47% as Good, 22% as Satisfactory, 03 % Unsatisfactory and 04% below average.

Teachers completing the syllabus on time

22% of the students expressed that teachers complete the syllabus on time are excellent,46% as Good, 23% as Satisfactory, 03 % Unsatisfactory and 06% below average.

Treatment by teachers

23% of the students expressed that treatment by teachers are excellent,48% as Good, 20% as Satisfactory, 04 % Unsatisfactory and 05% below average.

IV. TEACHING METHODS

Usefulness of MCQ Bank

18% of the students expressed that usefulness of MCQ Bank are excellent,44% as Good, 25% as Satisfactory, 05 % Unsatisfactory and 08% below average.

Quality of questions in the CIA test

21% of the students expressed that quality of questions in the CIA test are excellent,49% as Good, 22% as Satisfactory, 03 % Unsatisfactory and 5% below average.

Answer papers are valued correctly/ objectively

20% of the students expressed that answer papers are valued correctly/ objectively are excellent,48% as Good, 22% as Satisfactory, 04 % Unsatisfactory and 06% below average.

Semester Question Paper Covering the entire portion Unit wise

22% of the students expressed that semester question paper covering the entire portion unit wise are excellent,48% as Good, 22% as Satisfactory, 02 % Unsatisfactory and 06% below average.

Quality of the Semester Question Paper

24% of the students expressed that quality of the semester question paper are excellent,47% as Good, 21% as Satisfactory, 03 % Unsatisfactory and 05% below average.

V. SERVICES RENDERED BY NON-TEACHING STAFF

Assistance by non-teaching staff

21% of the students expressed that assistance by non-teaching staff are excellent 48% as Good, 23% as Satisfactory, 03 % Unsatisfactory and 05% below average.

Attitude of non-teaching staff towards students

21% of the students expressed that attitude of non-teaching staff towards students are excellent,49% as Good, 22% as Satisfactory, 04 % Unsatisfactory and 04% below average.

Quality of functioning of non-teaching staff in department labs (if applicable), computer centers and Library

23% of the students expressed that quality of functioning of non-teaching staff in department labs, computer centers and Library are excellent,47% as Good, 23% as Satisfactory, 03 % Unsatisfactory and 04% below average.

VI. EXTENSION SERVICE (SHEPHERD)

Usefulness of extension programme

22% of the students expressed that extension programme is excellent,45% as Good, 23% as Satisfactory, 04 % Unsatisfactory and 06% below average.

Attitude of the extension staff towards students

25% of the students expressed that attitude of the extension staff towards students are excellent,44% as Good, 22% as Satisfactory, 04 % Unsatisfactory and 05% below average.

VII. INFRASTRUCTURE FACILITIES ON THE CAMPUS

Laboratory facilities (if applicable)

24% of the students expressed that laboratory facilities are excellent,46% as Good, 22% as Satisfactory, 04 % Unsatisfactory and 04% below average.

Library facilities

32% of the students expressed that library facilities are excellent,44% as Good, 24% as Satisfactory, 02 % Unsatisfactory and 04% below average.

Canteen facilities

19% of the students expressed that Canteen facilities are excellent,38% as Good, 26% as Satisfactory, 15 % Unsatisfactory and 12% below average.

Classroom

23% of the students expressed that Classroom are excellent,45% as Good, 22% as Satisfactory, 04 % Unsatisfactory and 06% below average.

ICT such as Wi-Fi, Smart class made available

18% of the students expressed that ICT such as Wi-Fi, Smart class made available are excellent,37% as Good, 24% as Satisfactory, 10 % Unsatisfactory and 11% below average.

Maintenance of the campus, class room etc.

26% of the students expressed that maintenance of the campus, class room *etc*.are excellent,46% as Good, 20% as Satisfactory, 03 % Unsatisfactory and 05% below average.

Quality of the Rest Rooms in the campus

20% of the students expressed that quality of the rest rooms in the campus are excellent,40% as Good, 23% as Satisfactory, 09 % Unsatisfactory and 08% below average.

VIII. EXTRA CURRICULAR ACTIVITIES

Sports facilities made available

18% of the students expressed that sports facilities made available are excellent,46% as Good, 24% as Satisfactory, 05 % Unsatisfactory and 07% below average.

Accessibility of Sports facilities

17% of the students expressed that accessibility of sports facilities are excellent,48% as Good, 22% as Satisfactory, 05 % Unsatisfactory and 08% below average.

Functioning of non-scholastic activities (NCC, NSS, AICUF, Fine Arts, YRC/RRC, Consumer Forum, Democracy Forum, Women's Forum, Enviro club, *etc.*)

20% of the students expressed that functioning of non-scholastic activities are excellent,46% as Good, 25% as Satisfactory, 03 % Unsatisfactory and 06% below average.

IX. BEYOND CLASS ROOM ACTIVITIES

Department : Debates / talks / seminars / discussions, etc.

22% of the students expressed that department activities are excellent,48% as Good, 22% as Satisfactory, 02 % Unsatisfactory and 06% below average.

Functioning of Association of the Department

24% of the students expressed that functioning of association of the department are excellent,48% as Good, 21% as Satisfactory, 02 % Unsatisfactory and 05% below average.

Conduct of Department functions

24% of the students expressed that conduct of department functions are excellent,46% as Good, 21% as Satisfactory, 04 % Unsatisfactory and 05% below average.

Student support service in the college

22% of the students expressed that student support service in the college are excellent 49% as Good, 19% as Satisfactory, 04 % Unsatisfactory and 06% below average.

Department Alumni Association

19% of the students expressed that functioning of department alumni association is excellent,49% as Good, 24% as Satisfactory, 03 % Unsatisfactory and 05% below average.

X. OVERALL EXPERIENCE AT St. JOSEPH'S COLLEGE

30% of the students expressed that experience in the college is excellent 45% as Good, 17% as Satisfactory, 03 % Unsatisfactory and 05% below average.



PRINCIPAL St. JOSEPH'S COLLEGE (AUTONOMOUS) TIRUCHIRAPPALLI 620 002